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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Shaffer et. al

Serial No.: 09/071,664

For: AUTOMATED CALL
CONNECTION SYSTEM

Filed: May 1, 1998

Group: 2642

Examiner: Bui, Bing

Att'y Dkt.: 98P7512US01

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the U.S. Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on:

August 8, 2001

Date:

Jeanette L. Taplin

A M E N D M E N T

Assistant Commissioner for Patents
U. S. Patent Office
Washington, D.C. 20231

Sir:

In response to the office action dated May 8, 2001, hereinafter "the Office Action", Applicants present the following Amendment and remarks. In the Office Action, a three-month period for response was set, making this Amendment due by August 8, 2001.

In the Claims:

Please cancel claim 17. Please amend claims 1, 2, 3, 4, 5, 6, 7, 10, 11, 12, 16, and 18. For convenience in examination, all pending claims are set forth below.

1. (Thrice Amended) A method for providing an automated call connection system comprising the steps of:
a first user contacting a call server;

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